

Request for Information (RFI) for Digital Health Vendors

IPPF invites digital health companies and organizations to share information about the tools, platforms, and services they can offer to strengthen the provision of sexual and reproductive health (SRH) services and the realisation of rights and justice to all the populations we seek to serve across the global Federation. This RFI will be used to assess potential fit and to develop a vetted list of preferred digital health suppliers that IPPF Member Associations may draw upon for future partnerships and procurement. Through this process, we aim to understand how your solutions address real operational challenges, expand equitable access to care, adapt to the varying needs and capacities of our Member Associations, and align with IPPF's Digital Health Interventions (DHI) Framework and organizational values.

Digital health is a critical pathway for advancing SRH. In 2024, IPPF developed a global framework to guide DHIs across the Federation, with a focus on people-centred care, equity, access, and quality. The framework is a non-prescriptive reference that helps Member Associations (MAs) plan, strengthen, and align digital health work, while supporting learning, maturity assessment, and strategic investment.

The RFI submission form is split into the following sections:

- 1. Company/Organisation Information*
- 2. Digital offerings and technical capabilities*
- 3. Alignment with IPPF's DHI framework*
- 4. Current and prior experience*
- 5. Company/Organisational values and ethical alignment*
- 6. Pricing, licensing, and delivery model*
- 7. Additional information*

Submitting this form does not constitute pre-qualification and shall not be construed as a commitment or guarantee of any future contracting or partnership opportunity. IPPF retains sole and absolute discretion regarding all subsequent steps and is under no obligation to issue a Request for Proposal, initiate procurement, or engage further with the Company/Organisation. IPPF reserves the right to amend, suspend, extend, or cancel this RFI, in whole or in part, at any time and without prior notice.

Guidance

- Please email completed submissions as an attached PDF to lnunez@ippf.org and colab@ippf.org.
- Responses should be completed in English. Use of online translation software, including AI, is welcome.
- Submissions will be open until further notice and will be considered on a rolling basis.
- As part of submission, the company/organization agrees to be contacted for further information.

Section 1. Company/Organisation Information

1. **Company/Organisation name.**
2. **Website.**
3. **Country or region of registration.**
4. **Primary contact name.**
5. **Primary contact title.**
6. **Primary contact email.**
7. **Primary contact phone.**
8. **Company/Organization founding date.**
9. **Number of employees.**
10. **Brief company/organisation profile.**
Describe your company/organisation in 3 to 5 sentences, including your mission, core products, scale of operations, and experience in low- and middle-income countries.
11. **Briefly describe why you are interested in partnering with IPPF.**

Section 2. Digital Offerings and Technical Capabilities

12. **What category best describes your solution?**
Select all that apply:
 - Client-facing (e.g., chatbots, WhatsApp applications, client portals)
 - Telemedicine or virtual care platforms
 - Electronic medical records or data systems
 - AI or automation tools
 - eLearning platforms
 - Supply chain or logistics solutions
 - Data analytics, dashboards, or M&E tools
 - Other (please specify)
13. **Describe your primary digital product(s) or service(s).**
Explain the core functions, how they work, and who they serve.

14. Which operational pain points does your solution address?

For example: reducing workflow burden, improving data quality, supporting remote care, automating repetitive tasks, expanding reach to underserved groups, etc.

15. Key features and capabilities

Briefly list the functions that differentiate your solution and note what features are core vs optional/additional (as well as the impact of the optional/additional features on costs, complexity, and scalability).

16. Integration and interoperability

Describe technical integrations supported (APIs, HL7/FHIR, WhatsApp Cloud APIs, EMR interoperability, etc.).

17. Data privacy, security, ethics, and compliance

Outline how you meet ethics and standards such as GDPR, HIPAA or comparable safeguards, including hosting approach, consent management, and data ownership.

18. Implementation requirements

Describe the typical setup needs, configuration steps, languages supported, offline capability, and ongoing maintenance.

Section 3. Alignment with IPPF's DHI Framework

Please indicate how your offering aligns with IPPF's DHI Framework and [International Medical Advisory Panel \(IMAP\) statement on DHI for SRHR](#). Provide short narrative answers.

19. Client empowerment and access: How does your solution(s) expand access to SRHR, improve equity, or reduce barriers for marginalized groups?

20. Provider support and workflow strengthening: How does your solution(s) improve staff experience, reduce administrative burden, or strengthen service delivery?

21. Data use, insights, and decision-making: How does your solution(s) generate actionable insights, support monitoring, or improve data quality?

22. Governance, safety, and risk management: How does your solution(s) align with responsible tech use, safeguarding, safety, and ethical deployment?

23. Sustainability and scale: How does your model support long-term use, including cost structure, training needs, scalability in low-resource settings, and approaches to change management?

Section 4. Current and Prior Experience

24. Short summaries of your prior work in global health, including SRHR, women, girls, and LGBTQI health, protection, and referral to services

25. Short summaries of your prior work in humanitarian settings

26. Short summaries of your experience working with civil society organisations and in which countries/geographic

27. Short summaries of your experience working with and integrating solutions with government health systems

28. Short summaries of your experience working with UN agencies and/or iNGOs

29. Languages in which you work currently or can work

Select all that apply:

- Arabic
- English
- French
- Spanish
- Other (specify)

30. Countries in which you currently or can work

31. Populations with whom you have worked

Select all that apply:

- Adolescents (10-19 years)
- Youth (15-24 years)
- Women and girls
- LGBTQIA+ communities
- Sex workers
- Migrants
- Rural communities
- Indigenous communities
- Other (specify)

Section 5. Company/Organisational Values and Ethical Alignment

IPPF is a pro-choice, feminist, rights-based federation committed to equity, safety, and inclusion. On November 20, 2025, our Federation unanimously adopted its first ever [IPPF Charter of Values](#), delivering on our collective commitment to re-examine our principles, reignite our shared spark, and push the line for justice, equality and bodily autonomy. The Charter sets out seven values that define our identity and purpose: Dignity, Equality, Justice, Pleasure, Community, Integrity, and Resilience. They are not abstract ideals. They are our commitment to action. They show who we stand with and what we stand for.

32. How does your company/organisation demonstrate commitment to sexual and reproductive health and rights?

33. How does your company/organisation integrate principles of equity, non-discrimination, and accessibility into product design and deployment?

34. Describe your safeguarding and data protection policies.

35. Elaborate on whether your company explicitly supports:

Select all that apply:

- Sexual and reproductive health and rights
- Adolescents/youth
- Gender equality

- LGBTQIA+ rights
- Sex workers
- Indigenous communities
- Migrants and refugee rights

36. Describe how your team approaches co-creation or participatory design with communities.

Section 6. Pricing, Licensing, and Delivery Model

37. Pricing model.

E.g., per active user, per facility, tiered licensing, enterprise, hybrid.

38. Estimated annual costs for small, medium, and large-scale deployments.

Ranges are acceptable and, if possible, distinguish between cost models (e.g., recurring licensing costs and optional services such as customization, integrations, and training).

39. Hosting model.

- Cloud
- On premise
- Hybrid
- Other (specify)

40. Source code.

- Open source
- Proprietary
- Other (specify)

41. Describe onboarding, capacity-building, and long-term support.

Section 7. Additional Information

42. Attach product sheets, demo videos, or case studies.

It would be most useful to see documentation of successful implementations that specify the problem, solution, type of customer, integrations, and impact.

43. Please note any potential conflicts of interest.

44. Any other information we should know?