

Outpatient Clinic



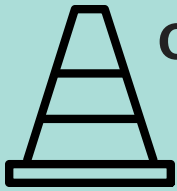
Get to know:

- Legal environment, laws and standards affecting service delivery
- Financial status
- Skilled professionals



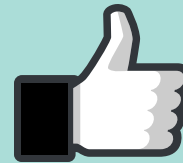
Watch out for:

- Opportunities from comparative advantage
- High quality of services provided
- Partnership opportunities



Challenges:

- Changes in national standards and regulations
- Lack of modern contraceptives and commodities
- Lack of financial resources



Recommended to:

- Conduct staff capacity building activities
- Introduce schemes to enhance employee motivation
- Measure customer satisfaction

Highlights

'Family' Outpatient Clinic of Mongolian Family Welfare Association in Mongolia

- Main source of income: Service fees charged for providing services
- Total revenue generated in 2017: USD 55,491
- Served 6,737 female clients out of which, 30% are below the age of 24
- Service fee is set according to a guideline developed, which is in line with the law in Mongolia



Good to have:

Skilled healthcare providers and professional advisers, sound marketing knowledge and skills and technical expertise in service delivery

For more information:

seap@fpasrilanka.org, mutsi_mgl@yahoo.com

*Click on each topic to view more details.